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Sep 4th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

We had to switch our internet service from CenturyLink because of the very poor service CenturyLink was giving us. Or should I say not giving us. They would ignore our questions and then our complaints. It was obvious that they felt they had us over a barrel. Lucky for us, there was a small local service that stepped in and despite all the problems they had by being small, they worked hard to provide us with a good service.

CenturyLink has a bad attitude towards their rural customers. They seem to operate more like a "slum landlord" than a real company providing a public service.

Hope you and His Honor, President Trump will consider our requests and support the small business community who do the real work for us rural Americans.

We need them.

Thank You,

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